

Identity Recovery

Overview of Identity Recovery Coverage for Business Owners

Identity Recovery is a comprehensive insurance solution designed to help business owners respond to identity theft. Most business owners devote their time and energy to running their organization, minimizing time and energy to devote to a potential identity theft. Coverage includes reimbursement for out-of-pocket identity recovery expenses as well as services of a case manager who is a licensed investigator and can determine the extent of the problem and help restore identity and credit records to pre-theft conditions.

Additionally, this coverage offers monitoring services that go beyond just analyzing credit related data to detect fraud. A toll-free helpline is available with counselors to answer questions and give information on identity theft loss prevention.

Coverage Highlights, Terms and Conditions

- **Case Management Service:** Services of an identity recovery case manager as needed to respond to identity theft.
 - Assistance with communications deemed necessary for re-establishing the integrity of the insured identity theft victim.
 - A branded helpline to answer questions and address possible issues. Contact: 1-800-631-9015
- **Expense Reimbursement:** Reimbursement of necessary and reasonable identity recovery expenses incurred as a direct result of identity theft
 - Costs for re-filing applications for loans, grants or other credit instruments that are rejected solely as a result of identity theft
 - Costs for notarizing affidavits or other similar documents, long distance telephone calls and postage solely as a result of your efforts to report an identity theft or amend or rectify records
 - Costs for credit reports from established credit bureaus
 - Fees and expenses for an attorney approved by us to assist with specified legal matters directly relating to an identity theft
 - Actual lost wages for time reasonably and necessarily taken away from work and away from the work premises
 - Any other reasonable costs necessarily incurred by an identity recovery insured as a direct result of the identity theft, including but not limited to (a) costs to recover control over his or her personal identity or (b) deductibles or service fees from financial institutions
- **Child and Elder Care Expenses:** Actual costs for supervision of children or elderly or infirm relatives or dependents of the identity recovery insured during time reasonably and necessarily taken away from such supervision
- **Mental Health Counseling:** Actual costs for counseling from a licensed mental health professional

Limits, Sublimits and Deductible

- Limits is \$20,000 with no deductible. Sublimits: Lost Wages/Child or Elder Care \$5,000 jointly, Mental Health Counseling and Miscellaneous Unnamed Cost \$1,000 limit/each.

Contact a representative for more information.

Farmers and Mechanics Insurance Companies

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